



Mrs Janet Rogers Parish Clerk  
Surlingham Parish Council  
4 Beeching Close  
Norwich  
NR1 2LF

December 2017

Dear Sir/Madam

### **Subsidy of No 85 Bus Service Surlingham**

Surlingham Parish Council is seriously concerned that the bus service is under threat of either having the subsidy reduced or cut altogether due to Norfolk County Councils Budget reductions.

The provision of this bus service is in line with the objectives of Norfolk County Council's Local Transport Plan 2011-2026 regarding social exclusion and health of the population. Reducing or cutting the subsidy and consequently the service would show total disregard for that Plan.

The strength of feeling is such that the whole of the village has been leafleted and asked to respond to NCC direct

The residents of Surlingham are already receiving an unreliable service e.g.

- Parents having to divert from their journey to work to deliver students to the city to access further/higher education because the bus was late or did not arrive at all.
- Residents left waiting for a service unaware that the bus was diverted to cover a school bus route elsewhere
- Drivers having to be directed by passengers because they do not know the route
- Service Updates either Online or via 'Apps' are not accessible to the residents to whom a reliable bus service is vital

The Parish Council is seeking your reassurance, that the service will be retained if further reductions in funding are imposed.

Yours sincerely

Janet Rogers Clerk

Via email: – [haveyoursay@norfolk.gov.uk](mailto:haveyoursay@norfolk.gov.uk)

cc: Vic Thomson County Councillor Henstead Ward

County Councillor Martin Wilby Chair Environment, Development and Transportation Committee