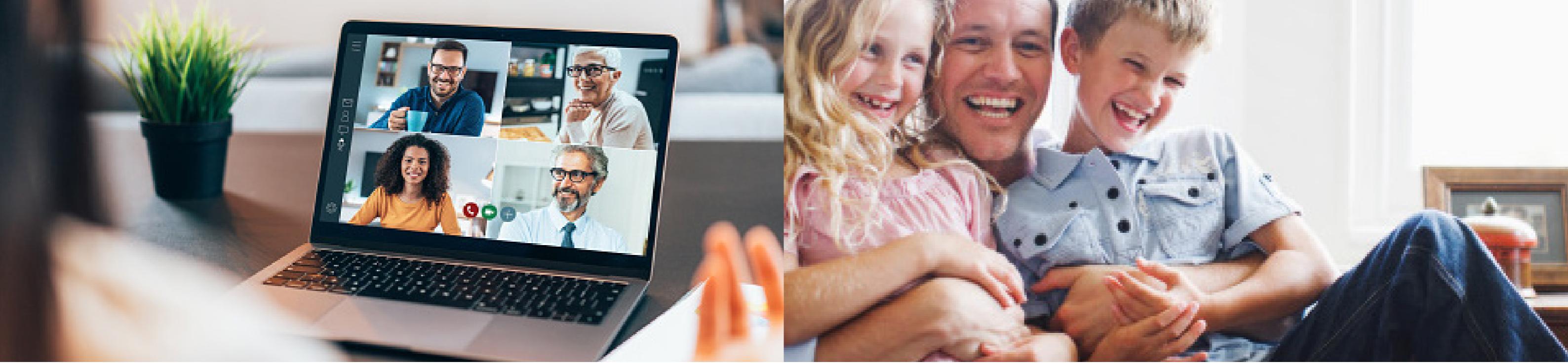


# Working together to fight Covid 19





## Corporate achievements

**85%**  
of staff  
working  
remotely

**15%**  
of staff  
working  
from our  
offices

**32**  
of our leisure staff  
redeployed to the  
NHS, with a further  
48 of our staff offering  
time to help the NHS

Launched  
zoom to over  
**600**  
staff and  
Councillors

**140**  
virtual committee  
meetings broadcast on  
YouTube, with over 19,500  
views, totalling 4,700  
hours watch time

**44**  
Trained  
Mental Health  
First Aiders

## Help Hub

**20,104**  
calls taken  
from residents  
asking for help

**5,000**  
calls made  
to shielding  
residents

**7 day  
a week  
working**

Hub support  
line opened  
**until  
22:00**

**4,373**  
individuals visited  
on enhanced contact  
tracing to support  
self- isolation



## In the community

**2,750**  
prescriptions  
collected

**3,150**  
shopping  
trips done

**560**  
households  
in food  
poverty fed

**4,000**  
food parcels  
delivered

**8 TONS**  
of food  
distributed  
to residents

**45**  
community  
support groups  
formed with  
**4,000**  
volunteers

## Housing

**73**  
residents provided  
with temporary  
accommodation

**739**  
residents housed

**781**  
people  
helped onto the  
housing register

**1,694**  
people a  
month provided  
housing advice



## Financial support to residents

**51,764**  
calls taken by  
the Housing  
and Benefit  
Team

**5,821**  
Benefit and  
Council Tax  
Support claims  
received

**£73,000**  
paid through  
Covid-19  
hardship  
fund

**£1,260,935**  
paid in extra  
Council Tax  
support

**£263,000**  
paid in track  
and trace  
payments

## Supporting Businesses

**£84**  
**million**  
in grants distributed to  
local businesses

**10,000**  
**businesses**  
called offering  
support

First Councils  
to distribute  
**£1 million**  
to businesses  
forced to close

**£1 million**  
of support  
distributed for  
every week of  
lockdown



# Planning

**4,372**  
planning  
applications  
determined

**30**  
virtual  
planning  
meetings  
held