

Working together to fight Covid 19





Corporate achievements

85% of staff working remotely	15% of staff working from our offices	32 of our leisure staff redeployed to the NHS, with a further 48 of our staff offering time to help the NHS
Launched zoom to over 600 staff and Councillors	140 virtual committee meetings broadcast on YouTube, with over 19,500 views, totalling 4,700 hours watch time	44 Trained Mental Health First Aiders

Help Hub

20,104 calls taken from residents asking for help	5,000 calls made to shielding residents	7 day a week working
Hub support line opened until 22:00	4,373 individuals visited on enhanced contact tracing to support self- isolation	



In the community

2,750
prescriptions
collected

3,150
shopping
trips done

560
households
in food
poverty fed

4,000
food parcels
delivered

8 TONS
of food
distributed
to residents

45
community
support groups
formed with
4,000
volunteers

Housing

73
residents provided
with temporary
accommodation

739
residents housed

781
people
helped onto the
housing register

1,694
people a
month provided
housing advice



Financial support to residents

51,764
calls taken by
the Housing
and Benefit
Team

5,821
Benefit and
Council Tax
Support claims
received

£73,000
paid through
Covid-19
hardship
fund

£1,260,935
paid in extra
Council Tax
support

£263,000
paid in track
and trace
payments

Supporting Businesses

**£84
million**
in grants distributed to
local businesses

10,000
businesses
called offering
support

First Councils
to distribute
£1 million
to businesses
forced to close

£1 million
of support
distributed for
every week of
lockdown



Planning

4,372

planning
applications
determined

30

virtual
planning
meetings
held