

A Very Happy New Year

Recycle your Christmas tree

<https://www.norfolk.gov.uk/rubbish-recycling-and-planning/rubbish-and-recycling/types-of-waste-we-accept/christmas-trees>

Recycle your wrapping paper



Recycle your carpet



Recycle mince pie cases: SNDC accepts in recycling

Some simple steps you can take to recycle

Aluminium kitchen foil used for cooking and sandwich/food wrapping can be recycled. Give it a wipe down to remove most of the food residue and drop it in with your recycling.

Aluminium foil trays can be recycled, such as mince pie cases, pie and quiche cases, oven-ready meal trays and take-away trays.

Many Christmas chocolate decorations are wrapped in aluminium foil, and the lids on dairy products, such as yoghurts and creams, are often made of aluminium too – scrunch them together to form a ball, as the bigger the ball the easier it is to recycle

A simple check is the scrunch test – if when scrunched, it pops out into its original form it should not be put into your recycling.

Give foil and trays a wipe or dunk in the washing up bowl to remove food residue and pop in with your recycling – they don't have to be spotless, but too much food residue can contaminate your recycling.

<https://blog.coop.co.uk/2019/12/04/together-we-can-recycle-more-mince-pie-foil-packaging-this-christmas/>



Norwich South Recycling Centre

Location

Ipswich Road, Norwich NR4 6US - [find us on Google maps](#)

Opening times

1 April to 30 September 9am-5pm, 7 days a week.

1 October to 31 March 9am-4pm, 7 days a week.

Open as usual on bank holidays but closed on Christmas Day, Boxing Day and New Year's Day

Directions

Located off the junction of the A140/A47 (not accessible from the B113 entrance).

Items you can and cannot bring

[Types of waste](#) we accept/do not accept at all our recycling centres.

We accept DIY waste at this site using the [Pay As You Throw service](#). Card payment only over £10.

We accept [business waste](#) at this site, for a charge.

We don't accept [hazardous waste \(eg asbestos, paint\)](#).

You can bring up to three bags of litter to this site – but you need to notify us first. [Find out how to drop off the litter you have collected.](#)

## Items for sale

Reuse Shop - this recycling centre will have a new reuse shop where you can donate and buy unwanted items for bargain prices. A temporary shop will be in place until the new one opens later in 2021.

You can also buy these items directly from our recycling centres, subject to stock availability:

Bags of compost for £3.50 a bag, which contain approximately 40 litres of compost made from recycled garden waste

Compost bins are £10 for a 220 litre home compost bin and you can buy one and get one half price (limited to 2 per customer)

Winter gritting salt is £5 for a 26kg bag

Garden waste sacks are £5 each, for storage and transport of garden waste

## Additional information

Pedestrian access is restricted for safety reasons. To arrange access on foot, call 0344 8008020 and tell us the date, time and site you wish to visit, and your contact details. Please call us at least two working days before you wish to visit.

If you're planning to visit by bike, please be prepared to either wait with the motor vehicles if there is a queue or call in advance to arrange pedestrian access.

Please follow any parking instructions given by the recycling centre staff.

Please reverse your vehicle into the parking bays at this recycling centre.

## Norfolk residents encouraged to register their electrical appliances to keep their homes safe

We all rely hugely on our fridges, washing machines and microwaves for keeping our busy lives on track, but would your appliance manufacturer know which machines you have and where to find you if a fault came to light with your model?

The answer is 'no' for some 100 million appliances in the UK, according to recent research. But this could all be remedied by people taking a few minutes to register their appliances.

This Register My Appliance Week (17 to 21 January) Norfolk Fire and Rescue Service is urging residents to register their electrical appliances so they can be notified if a free safety repair is ever needed.

Cllr Margaret Dewsbury, Cabinet member for Communities and Partnerships at Norfolk County Council said: "As we all aim to keep our appliances running efficiently for many years, maintenance and registration of machines becomes increasingly important.

"Whether we found the appliances in our homes when we moved in, inherited them from family or simply installed and forgot about them. Registration can be done easily - even in these circumstances - by going to [www.registermyappliance.org.uk](http://www.registermyappliance.org.uk) without a receipt or knowing exactly when the appliance was first bought.

"This simple measure could keep you and your family safe from the danger of electrical fires, so please consider registering today."

Greg Preston, Head of Prevention and Protection at Norfolk Fire and Rescue said: "We attended 70 appliances related fires in 2021, and these kinds of blaze can be especially dangerous as we all have so many electronic devices in our homes.

"The potential for a fire is great but should anything go wrong we are here to help. Our crews will always get to a fire as quickly as possible and do all we can to make your home safe after a fire has been fought. But by registering your appliances you could prevent the fire happening in the first place.

"Registering your electrical appliances is a great way to keep your home safe. Many household electrical appliances have the potential to go wrong and become a fire hazard, so please register your appliances online to keep updated with safety information."

While the recent increase in online purchasing reportedly as high as 70%<sup>[1]</sup> and the advent of smart appliances will all help to improve traceability, according to government estimates we are now running more than 212 million<sup>[2]</sup> essential appliances to cook, wash clothes and dishes, clean floors and store our food. Yet official research<sup>[3]</sup> also found that 49% of us have never registered a product, potentially leaving some 100 million large and mid-sized older machines untraceable.

Register My Appliance improves ownership data by making it quicker and easier for householders to register old and new appliances. Offering access to more than 60 of the nation's leading brands, the vast majority of manufacturers on the site welcome registration of products up to 12 years old. All you need to do is provide your name, address and the product details and you're registered.

By registering, you are more easily able to find out if a product has a manufacturing fault or be alerted to product re-calls. Some faults are not spotted until years after a product's launch, so, registering means you can find out as soon as the manufacturer issues any safety guidance, and this could save your life.

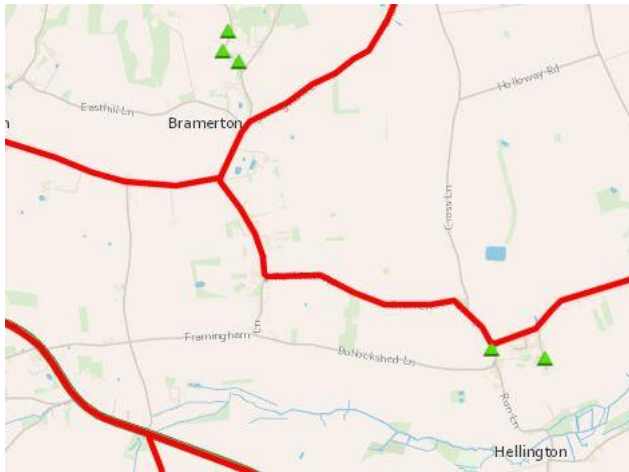
Faulty electrical products are a major cause of fires across the country and in Norfolk we attended 70 electrical appliance fires in the last year alone. The joint highest causes of appliance fires in Norfolk for 2021 were tumble dryers and faulty plugs, so take extra care when using these items in your home.

You can find advice about fire safety in your home at [www.norfolk.gov.uk/fire](http://www.norfolk.gov.uk/fire).

#### Winter Gritting

<https://norfolkcc.maps.arcgis.com/apps/Viewer/index.html?appid=d16d38b40a7e44b4a835d8ce168410f9>

**Check Grit Bins**



### Drive to **ARRIVE**

Dark nights, wet roads, leaves and ice. Drive to the conditions

### Reminder of potholes and roads defects, footpaths and trails

Register get enquiry number. You get notified and I can chase effectively

<https://www.norfolk.gov.uk/roads-and-transport/roads/report-a-problem#roadicons>

<https://www.norfolk.gov.uk/roads-and-transport/roads/report-a-problem#prowicons>

### NCC Local Transport Plan

<https://norfolk.citizenspace.com/consultation/norfolk-county-council-local-transport-plan-2020/>

Our transport plan describes the council's strategy and policy framework for transport and is used as a guide for investment priorities as well as being considered by other agencies when determining their planning or delivery decisions.

We are currently refreshing our Local Transport Plan so that it covers the period 2020-2036.

We want the plan to reflect the views of local people and stakeholders and are therefore consulting on the key priorities from 13 January – 28 February 2020.

### Flu & Covid jab

People 65 years+ are at high risk of getting seriously ill from flu.



Website is here to give you the information you need to help you keep healthy, happy and safe during the colder months.

<https://www.norfolk.gov.uk/safety/norfolk-winter>

You're [#stillyoung enough](#) to keep moving!



Going to the gym is great...BUT it's not the only way to keep fit as you get older!

Breaking out the Hoover or clearing the autumn leaves all counts, as long as it raises your heart rate and gets you out of breath

## Second World War Anniversary

The Norfolk Armed Forces Covenant Board has launched a fund to commemorate the 75th Anniversary of the end of the Second World War.

The Norfolk 2020 Commemoration Fund is open for events or projects that commemorate the 75th anniversaries of Victory in Europe (VE) Day, Victory in Japan (VJ) Day, or the 80th anniversary of the Battle of Dunkirk and Operation Dynamo.

The Covenant Board are working with Norfolk Community Foundation, who will manage the £10,000 fund, making individual grants of up to £500 available to non-profit groups.

The Fund is already open, and it will close on 31 January 2020 with applications welcome for community events, arts projects, educational activities or military history research projects.

The full details of 2020 Commemoration Fund can be found on the [Norfolk Community Foundation Website](#) which details the projects and groups that can apply.

- 75th Anniversary of Victory in Europe day (VE day) - Friday May 2020
- 75th Anniversary of Victory in Japan day (VJ day)- Saturday 15 August 2020
- 80th anniversary of Dunkirk and Operation Dynamo will be marked nationally with events between 26 May to 4 June 2020.



## Trowse Park and Ride

From looking through historical records and reports, a Park & Ride route study in 1998 commissioned by the County Council identified a number of potential sites in the Trowse area for a new Park & Ride site. At the time, it proved difficult to reach consensus on a preferred site, largely because of land ownership and environmental considerations. This was looked at further in a separate study in 2006, which concluded that the development of a new site at Trowse should be pursued on the basis that the A146 and B1332 corridors are the most significant remaining routes into the city without a Park and Ride site located to directly intercept traffic using those routes. However, the report also recommended that the exact timing of building a site at Trowse should be closely related to the car park occupancy at the Harford and Postwick sites in order to ensure that a new site at Trowse does not have a detrimental effect on the existing sites.

Since 2006, Park & Ride operations have been reviewed on several occasions and has led to the existing arrangement of the service and sites being operated by konectbus under contract to the County Council at zero subsidy. The existing sites at Harford and Postwick currently have spare capacity throughout the majority of the year, and this has been the case since 2006.

Our approach to date has been to utilise any spare capacity at existing sites and expand existing sites where sufficient demand exists, before building any new site(s). The advantage of expanding existing sites is that the sites and bus routes are already well established and will therefore be likely to provide good value for money.

There was an update on the Transport for Norwich Implementation Plan in 2013 and I have attached a report on this. This mentions that ***“A future additional site at Trowse will be kept under consideration for possible delivery as and when it can be demonstrated that there will be sufficient demand”***.

A new site at Trowse does not form part of our current Transforming Cities application as this focuses on corridors serving existing Park & Ride sites, including Newmarket Road, Sprowston Road and Yarmouth Road. However, it should be noted that we are currently reviewing the Transport for Norwich Strategy, which will determine our future approach to delivering transport across Greater Norwich. This review will include Park & Ride in terms of the most appropriate direction to take in terms of the number of sites, their size and how they are used, as well as factors such as the buses used (diesel, electric hybrid), pricing, frequency of service and the potential provision of complementary services such as electric vehicle charging. This work will continue during 2020 and will provide the opportunity for the provision of a site at Trowse to be considered as part of the longer-term role of our Transport for Norwich programme.

- Information Alert - Home Repairs or Improvements. Make sure you CHECK – 13 January 2022
- Cold Calling Alert – Tree Surgeons – 12 January 2022
- Information Alert IDSafeguard 13 January 2022
- Scam Alert - Hermes texts - 12 January 2022
- Scam Alert – Telephone cold calls claiming to be the ‘NHS Vaccination Hub’ – 12 January 2022
- Scams, phishing and alerts
- Rogue Trader Alert – Doorstep Cold Callers selling household cleaning products
- Rogue Trader Alert – Door to door fish sellers

- Scam Alert – Telephone cold calls claiming to be from 'BT' stating 'your BT line will be closed within the next 24 hours'
- Scam Alert – Emails claiming to be from 'Amazon'
- Food Alert – Hipp UK is recalling Hipp Organic Combiotic First Infant Milk Starter Pack, 6x90ml because some packs do not mention the presence of fish oil on the outer box, due to a packaging error. This means the product is a possible health risk for anyone with an allergy to fish
- Information Alert – Citizens Advice Consumer Service Christmas and New Year Opening Hours & Consumer Alert Emails
- Rogue Trader Alert – Doorstep Cold Caller offering 'home improvements'
- Cold Calling Alert – Telephone cold calls enquiring about 'your loft insulation'
- Scam Alert – Telephone cold calls claiming to be from 'Ofcom'
- Scam Alert – Telephone cold calls claiming to have 'a cheque for your overpaid bank charges'
- Safety Alert: Whirlpool are 'proactively' recalling a number of models of washing machines manufactured under the Hotpoint and Indesit brands between 2014 and 2018 as a flaw with the door-locking system could lead to it overheating and potentially catching fire
- Food Alert – Heinz and Tesco are recalling 7+ months 'Heinz By Nature' baby food jars because a product purchased from Tesco has been tampered with. Only jars in the 7+month range and purchased from Tesco are affected
- Phishing emails claiming to be from 'Apple' titled 'Your recent download with your Apple ID'
- Phishing emails claiming to be from 'Instagram Support' stating that they have 'sent you a mail that must be read'